



Unleash the power of Microsoft Dynamics ... with Training

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Training – What, Why and How?

- Introduction
- Importance
- Options
- Resources
- Q&A



Introduction

- D365 Stack
 - Business Central
 - CRM
 - Power Platform, includes Power BI
 - Dynamics GP
 - Copilot/AI

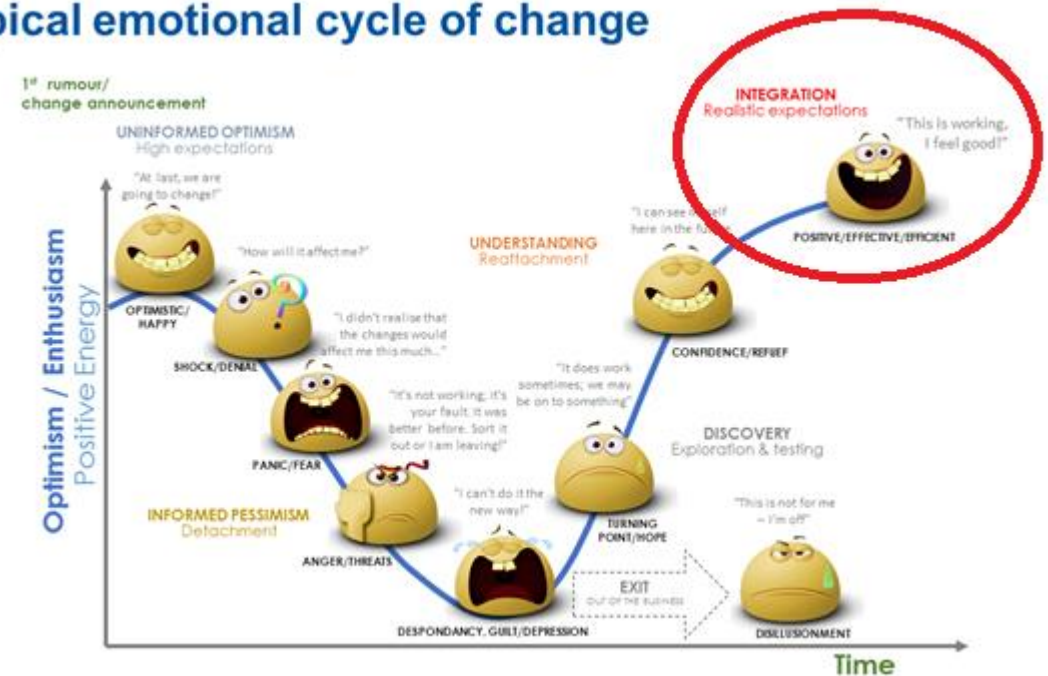
Training

Pros	Cons
 I'm all for it!	clone yourself

Importance of Training

- Create Added Value to your system
- Opportunity to document and update processes
 - Onboarding new staff/turnover
- Staff Retention
 - Increase end-user productivity
- Risk Management
- Increase adoption across the organization

Typical emotional cycle of change



Options

Microsoft

- Official
 - Bus Central: <https://www.microsoft.com/en-ca/dynamics-365/products/business-central>
 - Power Platform: <https://www.microsoft.com/en-ca/power-platform>
 - Copilot: <https://www.microsoft.com/en-us/microsoft-copilot/blog/>
 - CRM: <https://www.microsoft.com/en-us/dynamics-365>
 - GP: <https://dynamics.microsoft.com/en-ca/gp/>
- YouTube: @Microsoft365
- Community Blogs
- Learn: <https://learn.microsoft.com/en-us/training/browser> - Modules oriented towards certification



Resources

DIY

- YouTube channels from community contributors, Full Videos or Shorts
- Social Media: Instagram, TikTok's
- Blogs
- Self-Paced/e-Learning
- Courses
- LinkedIn
- Conferences
- Mailing list
- MIT/Harvard/Stanford – free online courses

Paid

- Plataan.tv/Companial
- Udemy
- Pluralsights



Sample

Scenario:

Requirement: Familiarize with Dimensions in Business Central

Differences between:

UseDynamics vs YouTube

Resources Cont'd

Business Central

- <https://usedynamics.com/business-central/> (Free Courses, Free App)
- YouTube:
 - @businesscentralchannel (50 videos)
 - @inecta-Food-ERP
 - @MicrosoftDynamics365BC (
 - @Hougaard (More technical, customizations)
 - Encore Business Solutions, lots of how-to's
- Online Help
- Summit Conference: <https://d365summit.powercommunity.com/>

CRM

- LinkedIn (\$\$\$) : <https://www.linkedin.com/learning/topics/dynamics-365>
- YouTube:
 - @LisaCrosbie
 - @CRM2016



Resources Cont'd

Power Platform (#powerplatform)

- YouTube:
 - @AprilDunnam
- Official: <https://powerapps.microsoft.com/en-us/blog/>
- Community Blog https://powerusers.microsoft.com/t5/Community-Blog/ct-p/PA_Comm_CommunityBlog

Power BI (#powerbi)

- YouTube
 - @GuyInACube (Avg ~10 mins, offers Courses - \$\$\$)
 - @LearnitTraining (Avg 1 – 2 hours)
 - @EnterpriseDNA (Avg 15 mins)
 - Tiktok: @margeauintech, @HowToPowerBI



Resources Cont'd

Dynamics GP:

- YouTube:
 - @MSD365Community (Dynamics GP playlist, 1 year old)
 - @ALaCarteGP (3 to 5 years old)
- Microsoft Community : <https://community.dynamics.com/forums/thread/?partialUrl=gp>

Copilot/AI:

- YouTube: How to use Copilot/AI in _____ (i.e. Excel, Teams, Powerpoint, Word, Business Central ...)
- TikTok: Search “microsoft 365 copilot”, lots of tips and tricks
- MS Learn: Craft Effective Prompts for Copilot
<https://learn.microsoft.com/en-us/training/paths/craft-effective-prompts-copilot-microsoft-365>



Resources Cont'd

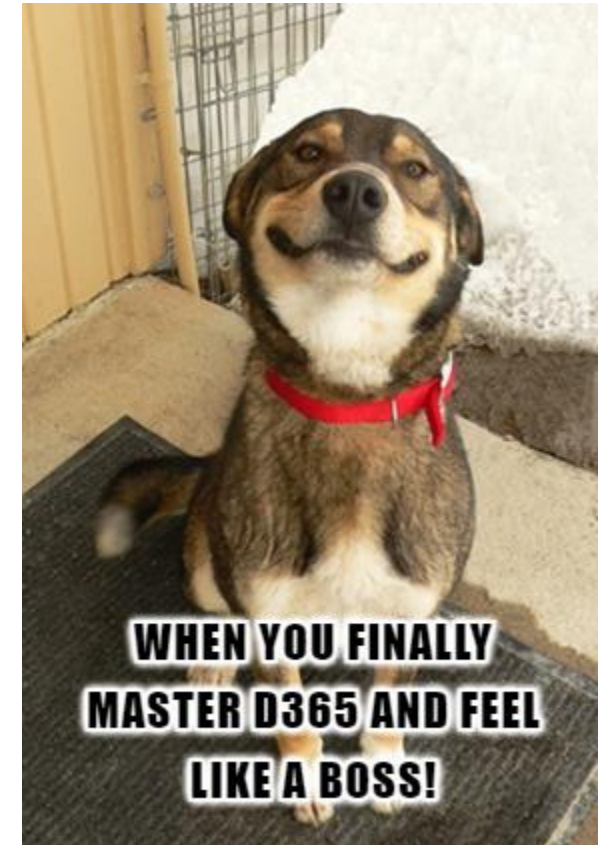
Joesoftware:

- Provides training:
 - Business Central
 - CRM
 - Dynamics GP
 - Power Platform

<https://www.joesoftware.com/why-joesoftware/training/>



Questions?



Thank You

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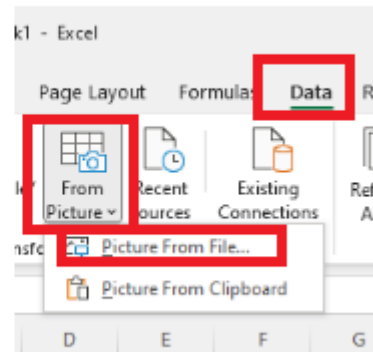
X: <https://twitter.com/worksforpeople>

LinkedIn: <https://www.linkedin.com/company/joesoftware-inc/>

Excel Tip of the Day: Data Table from Picture

Desktop

- Select **Data** > **From Picture** > **Picture From File**.



Mobile App

