

Business Central Implementation Governance Framework

Clear governance, accountability and communication across every level of delivery.



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ACCOUNTABILITY FRAMEWORK

1 INITIATE	2 DISCOVER	3 DESIGN	4 BUILD	5 TEST	6 DEPLOY	7 GO LIVE
Define success	Understand needs	Plan solution	Configure & develop	Validate solution	Prepare & train	Launch & support

A ACCOUNTABLE Ultimately accountable	R RESPONSIBLE Does the work	C CONSULTED Provides input	I INFORMED Kept up to date
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GOVERN	1	2	3	4	5	6	7
Steering Committee Executive oversight & decision making	A	A	A	A	A	A	A
Executive Sponsor Provides direction & removes barriers	A	C	C	C	C	C	A
Solution & Architecture Authority Owns design integrity & standards	C	A	A	C	C	C	C
LEAD	1	2	3	4	5	6	7
Partner Project Manager Owns plan & delivery coordination	A	A	A	A	A	A	A
Client Project Manager Leads business plan & coordination	R	R	R	R	R	R	R
Business Process Owners Provide requirements & validate decisions	C	R	R	C	C	C	C
Solution Architect Designs solution & technical approach	I	R	R	R	C	C	I
DELIVER	1	2	3	4	5	6	7
Functional & Technical Team Configure, build & test solution	I	C	R	R	R	C	I
Data & Integration Team Manage data & integrations	I	C	R	R	R	C	I
Training & Change Team Deliver training & change enablement	I	C	C	C	R	R	R
Support & Operations Team Prepare operations & provide support	I	I	I	C	C	R	R